



Hello,

We would like to inform you about the planned phaseout of the **GLB** and **GTB** series of charging stations.

For many years, GLB/GTB have served as reliable and well-established products in GARO's offering. However, as the EV charging market continues to evolve, regulatory requirements and expectations for connectivity, cybersecurity, and interoperability have increased substantially. The existing hardware and software platform used in GLB/GTB can no longer meet these requirements.

**It is important to emphasize that this change is driven entirely by external EU regulations - specifically the updated RED Directive (effective 1 August 2025) and ISO 15118-20 - all of which lie completely outside GARO's control.**

As a result, **GARO Entity** is the natural longterm replacement for future installations.

## End-of Life- (EOL) Timeline

- **All production and sales of GLB/GTB will cease on 31 December 2026**
- No new production orders will be accepted beyond the phaseout date

## Manuals and ongoing support

Although the products are no longer part of the range, we ensure continued access to relevant documentation. Manuals will remain available, and support is provided to answer questions and offer guidance when needed.

## Spare Parts and Service

As per GARO's standard procedures, **spare parts will continue to be available** after discontinuation to support existing installations.

We encourage resellers to:

- Review and map their installed base
- Inform customers proactively about longterm service considerations
- Secure stock of critical spare parts to ensure continued support

## Software Updates

The GLB/GTB technical platform is no longer capable of supporting the software updates required to comply with current and upcoming EU regulations.



**The RED Directive introduces mandatory cybersecurity and communication requirements from 1 August 2025, and ISO 15118-20 introduces advanced, standardized communication protocols for EV charging infrastructure. GLB/GTB hardware and software cannot be upgraded to meet these requirements. Because these regulations are legally binding EU mandates, GARO has no ability to influence their implementation or scope.**

Consequently, **no further software updates will be issued** for GLB/GTB.

## **Important Information on Compatibility with Smart Devices**

Please be aware that **compatibility issues may arise** between smart devices and WIFI connected GLB/GTB units.

This is due to the combination of:

- New cybersecurity and communication requirements under the updated **RED Directive** (from 1 August 2025)
- The introduction of **ISO 15118-20**, which mandates secure, standardized communication between vehicles, charging stations, and energy systems

These requirements demand modern security features and hardware capabilities that the GLB/GTB architecture was not designed to support. Because RED and ISO 1511820 are **mandatory EU wide regulations**, GARO cannot modify or override them.

As a result:

- Smart devices (such as phones) may exhibit reduced functionality or lose compatibility entirely
- Network updates (router firmware, WiFi security, etc.) may increase instability
- GLB/GTB cannot be updated to maintain compliance or interoperability under the new rules

We therefore strongly recommend that resellers:

- Inform customers proactively about the increased likelihood of compatibility limitations after 2025
- Take future regulatory requirements into account when advising on installations
- Transition customers toward **GARO Entity**, which is fully aligned with current and future EU standards

## **Recommended Replacement: GARO Entity**

GARO Entity is designed to meet:

- Current and upcoming EU standards (RED, ISO 15118-20, and others)
- Modern cybersecurity expectations
- Enhanced connectivity
- Longterm serviceability and maintainability

We encourage all resellers to shift new installations to GARO Entity.